Philadelphia Department of Public Health
Human Resources Office
Onboarding Process Improvement, Batch Processing
Satisfaction Survey Results
July through September 2017

1. The welcome letter I received from PDPH HR via email clearly explained how to prepare for orientation.

2. I found that accessing the necessary PDPH HR policies and procedures online prior to orientation was:
3. I found that bringing a printed copy of the Confidentiality Acknowledgement Form and/or the Outside Employment Form (if applicable) to orientation was:

Very easy: 40%
Easy: 40%
Neither easy nor difficult: 20%

4. The content presented at the orientation was relevant.

Strongly agree: 40%
Agree: 60%
5. The content presented at the orientation was valuable.

6. My questions were satisfactorily answered during orientation.
7. Overall, I felt _____ with the orientation.

![Pie chart showing comfort levels with the orientation.]

8. The letter provided by PDPH HR to certify my attendance of the orientation was sufficient for and accepted by my supervisor.

![Pie chart showing agreement levels with the letter.]

9. What was the best feature/part of the orientation?
   - Overview of the department
   - Getting all of my paperwork done in one sitting and having a chance to meet the HR representatives that I would be working with
   - The presenter was extremely informative and knowledgeable during presentation.
   - Various descriptions regarding my job.
10. What features/parts of the orientation can be improved?
   - Overview of benefits
   - The safety presentation could have been easier to follow if there was a PowerPoint presentation along with it
   - Re-filling out preexisting forms when you’re transferring within the city, from one division to another.

11. Do you have additional comments on your onboarding experience?
   - Wonderful orientation, keep up the good work! Thanks!
   - I felt at home.