New hires not Fully engaged In orientation.

Primary Cause:
- too much to retain
- time management
- pulled in too many directions

Secondary Cause:
- Time not built into the day
- Inadequate resources
- not consistent between div
- lack of ownership in Div
- poor organization
- manuals ineffective and not used

Agency:
- info dated; not maintained

Date Completed: _based on training fishbone 3/2014; updated 2/5/15