Hospital Inspections
June 11 - 15, 2012

Overtime restrictions
- PHA’s are overtime eligible
- Limitations on timesheets
- 50 mile travel restrictions for overnight stay

Travel restrictions
- Missing files, long archiving process
- High Density Files
- Missing information

Substantial pre-work
- Don’t have infectious control policies prior to visit
- Hospitals don’t have all the necessary information to plan for a survey

Outdated forms
- Surveyors don’t download forms timely
- CMS does not notify of changes
- No interpretable guidelines for hospital
- Forms don’t match the instruction
- Survey process questions outdated

Uncontrolled forms, steps, or process
- Forms don’t match the instruction
- Survey process questions outdated

Difficulties with ILRS
- Action steps not always accurate or complete
- Use of US postal mail
- No electronic notifications of SOD or POC
- Hospitals don’t receive POC approval prior to next onsite survey

Delayed delivery of materials
- No electronic notifications of SOD or POC
- Hospitals don’t receive POC approval prior to next onsite survey

Approval process
- Multiple approvals of POC and SOD

Methods
- Packets require a lot of rework
- Notes are stapled
- Initials on every page
- Packets not consistent

Scheduling
- Multiple databases
- Changes in schedules
- A lot of re-work

Other entities doing same or similar work
- LHs do food safety surveys
- Fire Marshal not licensed to do federal inspection

PHA’s and Nurses doing similar work
- No standardized process
- Clarity of scope of services
- Multiple surveyors touching the same item
- Incomplete or inaccurate documents submitted

Communication
- Not notified of changes in staffing
- Multiple emails
- Using mail as primary source of communication

People
- PHA’s and Nurses doing similar work
- Multiple databases
- Changes in schedules
- A lot of re-work

Hospital Inspections are not being done in a timely manner.