Job Roles

- Fire Marshall
- Public Health Advisor
- Admin
- Nurse Surveyor
- Hospital
- Survey Team Coordinator
- Supervisor
- CMS
- Scheduler

Legend

Hospital Inspection Process

- Meetings
- Electron Info Flow
- Rework Loop
- Push
- Pull
- Queue
- Metrics

- Data Box
- Kaizen Burst
- LT
- WT

Information Systems

Electron Info Flow

Rework Loop

Push

Pull

Queue

Metrics
Hospital Inspection
Current State
July 16-20, 2012

1. Go to meeting room
   PHA
   Nurse
   Fire Marshall

2. Planning
   PHA
   Nurse
   Fire Marshall

3. Conduct Entrance TL
   PHA
   Nurse
   Fire Marshall

4. Sub entrance to coord schedule
   PHA
   Nurse
   Fire Marshall

5. Decision point re: Which areas to survey
   Nurse: Sample size

6. Request documentation
7. Give agenda
   TC/SC

8. Request documentation, Give list
   Fire Marshall

9. Give database worksheet to admin
   TC/SC

10. Add Survey
    Why don’t surveyors have to plan on-site?

11. CT TT
    15 min 5 min

12. Greet surveyors, check ID against security, notify command center
    Activate Escort surveyor to room
    Hospital by

13. Request documentation
    TC/SC

14. Go to meeting room
    PHA
    Nurse
    Fire Marshall

15. Conduct Entrance TL
    PHA
    Nurse
    Fire Marshall

16. Sub entrance to coord schedule
    PHA
    Nurse
    Fire Marshall

17. Decision point re: Which areas to survey
    Nurse: Sample size

18. Request documentation
19. Give agenda
   TC/SC

20. Request documentation, Give list
    Fire Marshall

21. Give database worksheet to admin
   TC/SC

22. Do we let hospital take over entrance time?

Q 10-3 min

Q 10’-20’

PHS to Dept by facility

Go to assigned unit with escort
   Nurse

Go to assigned unit with escort
   Nurse

CT TT
5 min
10 min

CT TT
5 min
15 min

CT TT
30 min
5 min

CT TT
30-60 min
30-60 min

Hospital Info
Scope Survey

Get OR, Cath Lab, IR
Schedules for planning

H provides information requested

Decide point re: Which areas to survey
Nurse: Sample size

Decide point re: Which areas to survey
Nurse: Sample size

Hospital Inspection
Current State
July 16-20, 2012
Hospital Inspection
Current State
July 16-20, 2012

Review Requested Documentation
Arrive on unit
Meet with unit rep
Review Requested Documentation
Top Down Inspection
Interview staff
Emergency Planning
Fire Drill
Documentation of citations as we go along
Meet back-up with OSFM Team at end of each day
Prepare for exit conference
Check DOH team findings, if any

Hand Hygiene

Fire Marshal's & PHA running overlapping
Looking around for something to do
Could have exit sooner
Linda

Need condition out process
FM

OR's

Other buildings

Mechanical Areas

Fire Marshal's & PHA
Perform same functions