Oneida County Health Department

2016 QI Summary

15 The number of projects started in 2016.
9 Quickstrike projects
6 Large QI projects
12 Programmatic QI projects
3 Administrative QI projects

2014 QI Summary
8 Projects Started = 2 Administrative + 6 Programmatic
5 Quickstrike; 3 Large

2015 QI Summary
13 Projects Started = 6 Administrative + 7 Programmatic
10 Quickstrike; 3 Large

QI Project Outcomes

- Increased Efficiency
- Supported OCHD Goals
- Improved Work Process
- Improved Customer Experience
- Supported Collab. Teamwork
- Improved Health Equity
- Improved Communication
- Other
9.1.3 (RD 4): The health department must demonstrate analysis of progress toward achieving goals and objectives and identification of areas in need of focused improvement processes.

**Link to Performance Management and PHAB**

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**QI Work Plan Progress**

**Foundational Element 6.1: Selecting and Applying QI Methods**

- **3.25** ➰ **4.50**

**Foundational Element 6.4: Extracting Lessons Learned**

- **3.63** ➰ **5.00**

**Foundational Element 6.5: Sharing and Use of Best Practices**

- **3.71** ➰ **3.57**

The Organizational Culture of Quality SAT (Self-Assessment Tool) enables health departments to measure organizational maturity within critical aspects or elements of a culture of quality and identify next steps for transformational change.

There are six foundational elements and 20 sub-foundational elements. The OCHD QI work plan focuses on the three lowest scoring (score 1-6) sub-elements for its 2016-2017 work.

The initial SAT was completed in December 2015 and a follow-up was completed in December 2016. One of the strategies employed that likely contributed to the increase in scores was the after-action/in-progress learning reports. These templates encourage shared learning through report-outs during all-staff meetings.

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**Success Stories**

- **PNCC Audit** Project presented at the statewide PNCC conference.
- **After-Action and In-Progress Learning Reports** contribute to higher foundational element scores on Culture of Quality Self-Assessment.
- **Health equity built in** as a consideration for QI plan outcomes.