



Issue 5 - October 2013

Welcome to qualitymatters!

Crisp autumn air has blown in many activities and events to look forward to in the coming weeks. New quality improvement (QI) efforts, drawings, and gatherings abound on www.phqix.org! Happy reading!

Feel free to reach out to us via e-mail (contact@phqix.org) or Twitter ([@PublicHealthQIX](https://twitter.com/PublicHealthQIX)) with your questions or contributions. We'd love to hear from you!

-The PHQIX Team

News and Updates

New and Active QI Initiatives

Explore this new QI initiative:

- [P3W: Pertussis Prevention for Pregnant Women](#) by [Collier County Health Department](#)

More new QI initiatives for October will be posted [here](#).

Discussions on Our Community Forum

Check out the recent activity on our [community forum](#)!

- QI webinar - [Input Needed](#)
- [Performance Management Series virtual training](#)
- [Performance Management](#) - How do I begin?



Upcoming Survey for a Chance to Win One of Five iPads!

Be on the lookout for another PHQIX user survey. As thanks for your participation, you will be entered into a drawing for a chance to win an iPad! The survey will be sent out in the next few weeks and we look forward to your feedback.

Upcoming Events

Open Forum for QI in Public Health

This meeting, from November 20 through 21, 2013, convenes leaders and practitioners shaping quality in public health today. PHQIX is planning to be there! For more information, click [here](#).

American Public Health Association (APHA) Conference

We'll be at the American Public Health Association ([APHA](#)) Annual Meeting & Exposition in Boston, MA from November 2 through 6, 2013. PHQIX will have concurrent online QI activities!

Drawings

Until October 4, 2013, comment on a Community Forum post or on any QI initiative to attend the Open Forum for QI in Public Health conference for free! The first prize winner will receive full conference attendance to the Open Forum (travel, lodging, and conference fees), organized by the National Network of Public Health Institutes ([NNPHI](#)). Two other winners will receive Fitbit trackers! Winners will be announced on October 7, 2013.

Keep your eye on the PHQIX home page for two more drawings in October - one for joining the scheduled Twitter chat on October 8 and another commenting drawing!

Annual Community Health Conference in MN

We want to send a special thank you to the organizers and attendees of the Annual Community Health Conference that took place on September 25 in MN for featuring PHQIX as a resource. With approximately 300 participants from state, local and tribal public departments and community organizations, we hope that it was a successful gathering!

October Twitter Chat

We'll be hosting a Twitter chat about QI on Tuesday, October 8, 2013 from 12 PM to 1 PM. Search #QITogether on Twitter to follow the conversation.



Featured Resources

Performance Management Series: Virtual Training

The New York State Department of Health (NYS DOH) Office of Public Health Practice is pleased to announce the release of the Performance Management Series trainings. As part of the [National Public Health Improvement Initiative](#) funded by the Centers for Disease Control and Prevention, the [NYS DOH](#) Office of Public Health Practice Performance Management Group has collaborated with the [Empire State Public Health Training Center](#) to develop the Performance Management Series.

The series includes tutorials designed to provide a comprehensive look at performance management and QI frameworks, as well as shorter quick-learns to provide users with a more hands-on learning experience related to specific topics and tools. These tutorials and quick-learns are free, self-paced and open to the public. You can view them [here](#).

Using QI in Rhode Island to Prepare for Domain 8 of Accreditation

After a QI training last year from the Public Health Foundation (PHF), the Rhode Island Department of Health applied what it learned toward Domain 8 of accreditation to ensure a competent public health workforce. [Read about how the department used QI to increase enrollment of staff on TRAIN](#) (the premiere learning management network for professionals who protect the public's health) and to document training activities related to the department's accreditation preparation.

NACCHO Guide to Communication about Performance Improvement

As local health departments (LHDs) engage in performance improvement activities, including QI, community health improvement planning, and accreditation preparation, they may

encounter challenges communicating about the benefits of these activities. These challenges can be internal with agency leads and staff, or external with governing entities, community partners, and the public. To help LHDs overcome these challenges, the National Association of County and City Health Officials has developed the [Guide to Communication about Performance Improvement](#) (downloadable PDF).

This easy-to-read guide is designed to help LHDs share their performance improvement stories with key audiences. The guide uses a step-by-step approach to help LHDs with crafting tailored messages and strategies to help build support and understanding of performance improvement with staff before reaching out to governing bodies and the media.

Public Health Practice: Evaluating the Impact of QI

On September 30, 2013, the Robert Wood Johnson Foundation released a new publication looking at improvements in service delivery of 13 health departments that implemented 32 QI projects. For results and a look at what works and what doesn't, check it out [here](#).

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PHQIX | 1440 Main Street | Waltham | MA | 02451