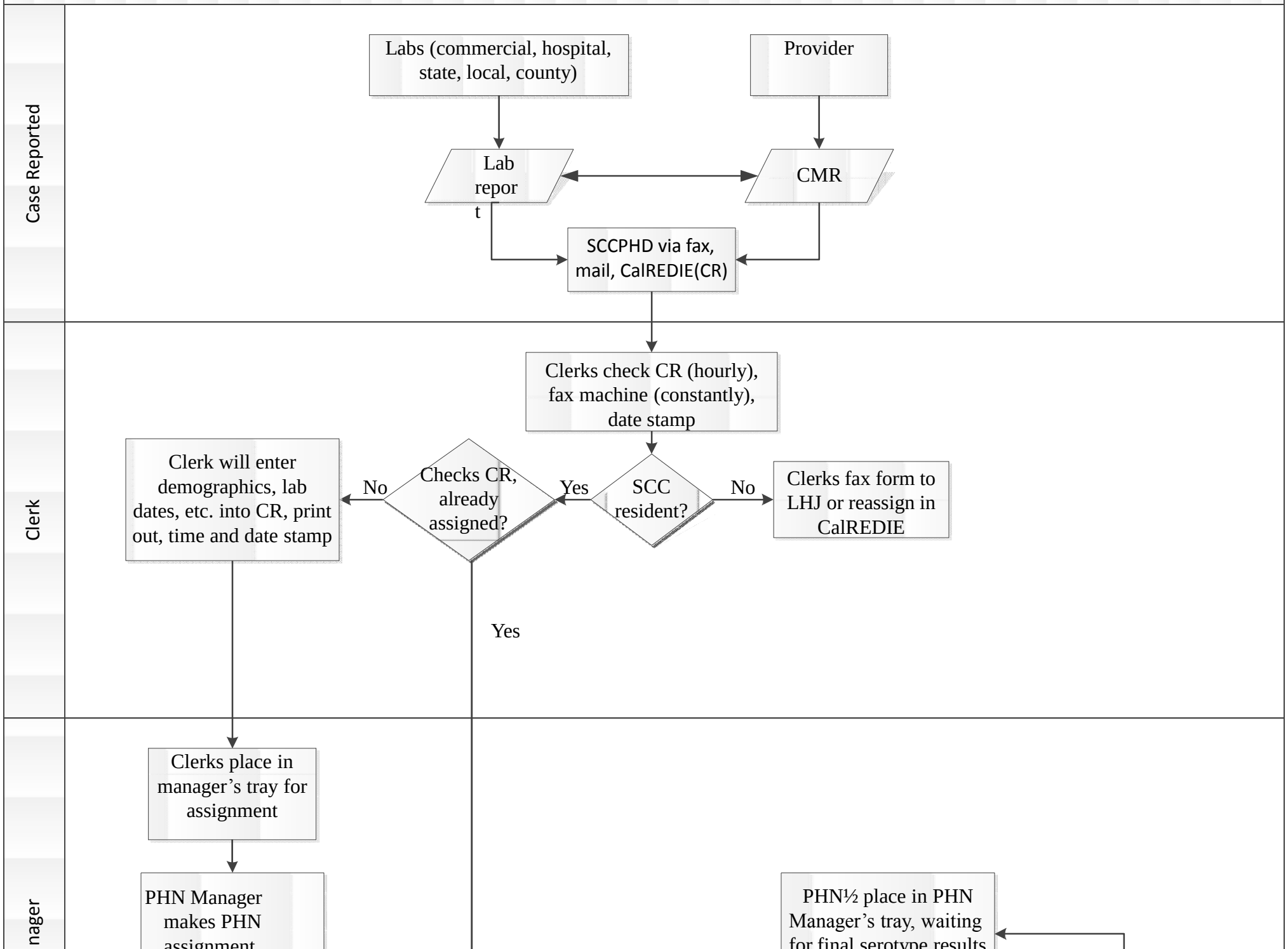
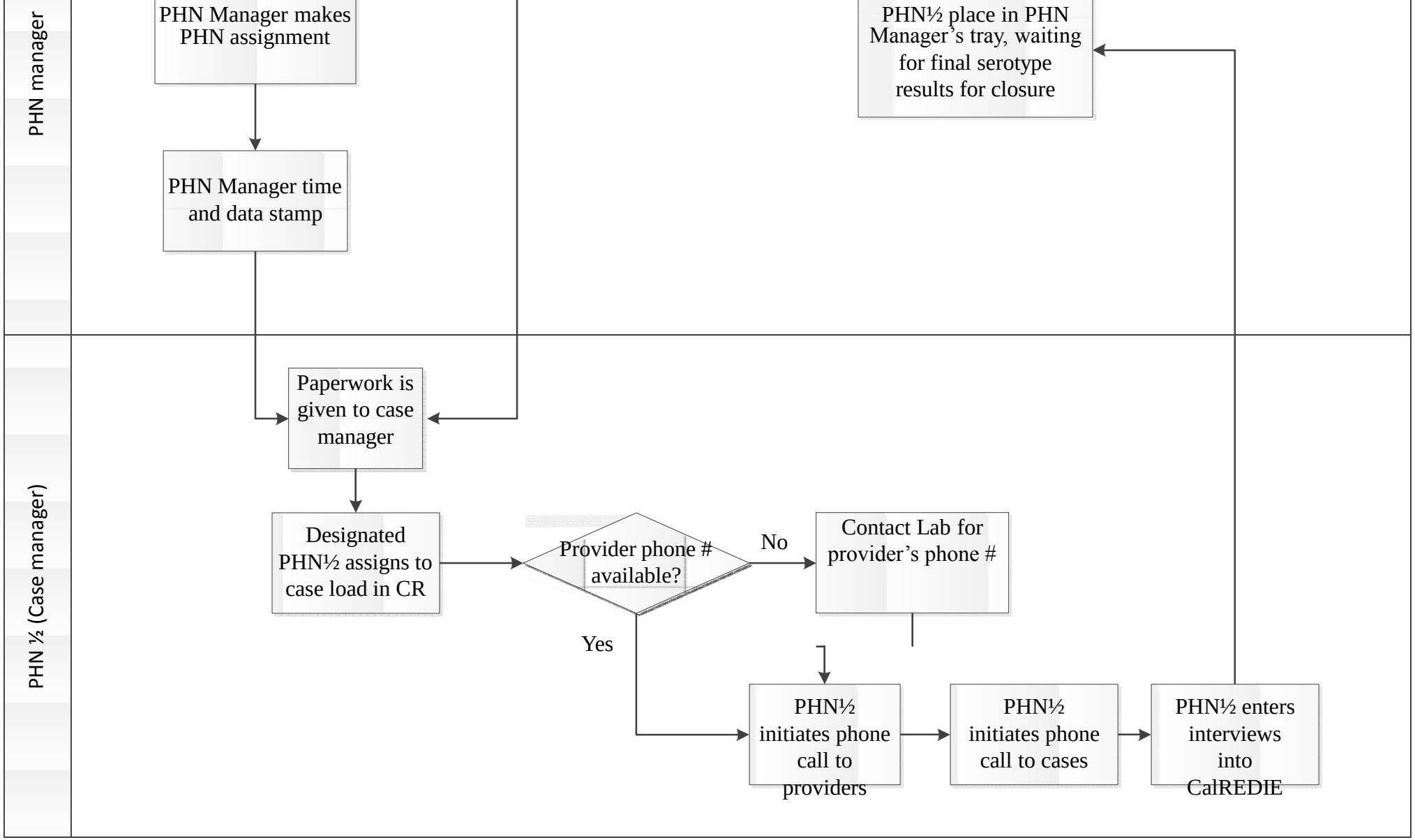
Work flow for Salmonella Case Investigation

Phase




PHN manager
PHN ½ (Case manager)
PHN Manager makes PHN assignment
PHN Manager time and data stamp
PHN½ place in PHN Manager's tray, waiting for final serotype results for closure
Paperwork is given to case manager
Designated PHN½ assigns to case load in CR
Provider phone # available?
No
Yes
Contact Lab for provider's phone #
PHN½ initiates phone call to providers
PHN½ initiates phone call to cases
PHN½ enters interviews into CalREDIE