Parking Lot

* Web based what to expect from survey team
* Can we provide some further insight into what to anticipate?
* How to communicate that we are surveying for systems
* State process not bound to CMS process
* Law requires Fire Marshall only be on-site when hospital survey is done
* Need policies and procedures for consistent processes
* Policy/procedures to survey admin processes regarding inspection process
* Electronic survey tool

Jeopardy

Expand survey to medicare

* Outpatient services – should we randomly choose one to observe in order to limit work time while encouraging provider to maintain quality in all areas?
* Credentialing mandatory reporting of unlicensed practice post survey process – no loop back – below threshold – value?

What are the actions and enablers that must occur or be in place for us to move forward?

* Talk with the RN’s to find any areas that are being duplicated by PHA & RN reviews.

Get the fire marshal contracted to do CMS inspections.

* Standardize the PHA team’s approach/interpretation of the module check list

Establish scheduled PHA meeting time to accomplish standardization, allow networking, etc. Also add PHA breakout time to surveyor’s conference call.

**Benefits/Risks Based on Decisions**

|  |  |
| --- | --- |
| Benefits | Risk |
| Eliminating PR   * ILRS correct and closed sooner * Workload related to PR for hospitals/surveyors removed and admin | Eliminating PR   * Hospital not complying with conditions |
| Eliminate team review of POC & PR saves time, decreases staff hours | To minimize   * Attestation only if no conditions out * Continue current process if conditions out |
| Email of documents minimizes risk of losing documents |  |
| When conditions out, eliminate 1 email w/ attachments to OII |  |

**Future State Assumptions**

* SOD – mailing process – 10 days from receipt of paper copy
* Current CMS forms to TL
* TL verifies all cms forms correct
* TL’s trained on current forms and expectations
* No progress reports if conditions met
* TL reviews POC alone
* ILRS data completed before admin receives email
* Serious deficiencies will result in CMS conditions out
* All surveyors submit notes to TL, & TL sends all notes to IIO
* Survey packet is in order and all parts clearly identified
* Attestation created vs progress report (state)
  + Submitted < 90 days post exit

**Scheduling**

**Prep Work**

**Survey**

**SOD**

**POC**

After survey/admin

**What does success look like?**

* Decrease overall time to complete the inspection process
* Standardize the inspection process
* Optimize and maximize existing resources