**Flow chart Blue Sheets**

**(data collection =11/44 Blue sheet clients were WIC clients)**

CMC and SPH Fax to MCH

CLC does outreach call same day

Contact: offer services or provide TV,HV

No answer: leave scripted message

**Blue sheet to Pam to CLOSE**

\*Highlighted items don’t exist yet

WIC outreach

WIC/PBC Returns to ~~referral~~ closed basket

No: Gives to Arwyn

Provide WIC info in this conversation or by text/mail after

Yes: does outreach call

PBC checks if client is on WIC

Pam puts Blue sheet into PBC basket

Hi, this is\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from the Healthy Families Program. We call all of the new moms when you go home from the hospital to check on you and see how feeding is going.

This phone is staffed by certified lactation counselors. We can visit with you in your home or over the phone to answer any questions you may have about feeding your new baby. We can also do in-home weight checks, answer questions about the WIC program, Immunizations, and any other questions you might have about newborn care.

There is no charge to you for the service, so if we can help don’t hesitate to call back. This number is 207-4357…

And congratulations on your new baby!