

Oneida County Health Department

2016 QI Summary

Quality improvement refers to a continuous and ongoing effort to achieve measurable improvements in the efficiency, effectiveness, performance, accountability, outcomes, and other indicators of quality services or processes thereby improving health.

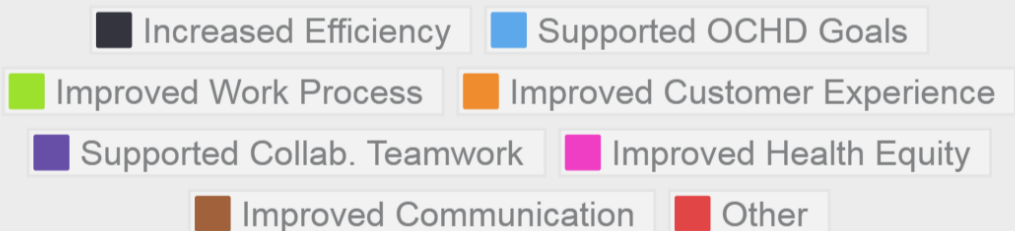
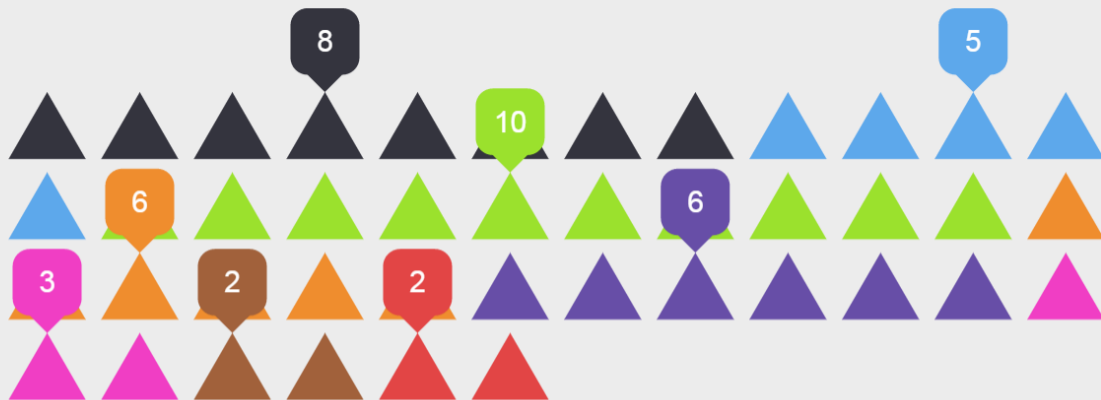


2014 QI Summary

8 Projects Started = 2 Administrative + 6 Programmatic
5 Quickstrike; 3 Large

2015 QI Summary

13 Projects Started = 6 Administrative + 7 Programmatic
10 Quickstrike; 3 Large



QI Project Outcomes

9.1.3 (RD 4): The health department must demonstrate analysis of progress toward achieving goals and objectives and identification of areas in need of focused improvement processes.

Link to Performance Management and PHAB

Projects initiated as a result of performance management data

4



6

Projects resulting in a policy change

QI Work Plan Progress

Foundational Element 6.1: Selecting and Applying QI Methods



The Organizational Culture of Quality SAT (Self-Assessment Tool) enables health departments to measure organizational maturity within critical aspects or elements of a culture of quality and identify next steps for transformational change.

Foundational Element 6.4: Extracting Lessons Learned



There are six foundational elements and 20 sub-foundational elements. The OCHD QI work plan focuses on the three lowest scoring (score 1-6) sub-elements for its 2016-2017 work.

Foundational Element 6.5: Sharing and Use of Best Practices



The initial SAT was completed in December 2015 and a follow-up was completed in December 2016. One of the strategies employed that likely contributed to the increase in scores was the after-action/in-progress learning reports. These templates encourage shared learning through report-outs during all-staff meetings.

Success Stories



PNCC Audit Project presented at the statewide PNCC conference.



After-Action and In-Progress Learning Reports contribute to higher foundational element scores on Culture of Quality Self-Assessment.



Health equity built in as a consideration for QI plan outcomes.